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Featured Software included on this CD

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Technical Support

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Practical Technical Support

Quarterdeck Webtalk

Quarterdeck Webtalk -- WebTalk is a full duplex, real-time voice chat utility, allowing two Internet users to talk to each other over the Internet and save on long distance telephone charges.

If you require Technical assistance with Quarterdeck products, Any of the following methods may be used to contact Quarterdeck.

Quarterdeck Corporation
13160 Mindanao Way
Marina del Rey, CA 90292

Product Information:
 Phone: (310) 309-3700
 Fax: (310) 309-4217
 e-mail: info@quarterdeck.com

Technical Support:
 Phone: (310) 309-4250
 Fax: (310) 309-3217
 e-mail: support@quarterdeck.com
 CIS: GO QUARTERDECK at any ! prompt
               or by private mail at 76004,2310

Additional Internet Resources:
 World Wide Web: http://www.quarterdeck.com/
 FTP Site: quarterdeck.com
 WebTalk Virtual Meeting Place Server Network:
               http://webtalk.quarterdeck.com/

Quarterdeck BBS:
 The Quarterdeck Bulletin Board System (BBS) is available 24 hours a day, 7 days a week. The recommended modem settings are 8 bit word length, no parity, and 1 stop bit. The Quarterdeck BBS can be reached at (310) 309-3227.

Viewing Documentation for the Quarterdeck Webtalk

1. Insert the CD ROM into your drive.

2. After you have installed Webtalk, install the Acrobat reader

3. Launch the Acrobat Reader and open the file :

X:\qtrdeck\doc\webtalk\contents.pdf

Substituting your CD ROM drive's letter for X

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MindQ Internet Online Edition

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An absolute must for the Internet Novice and the Internet surfer at home.   A introductory reference and how-to resource combined with more than 50 sites of interest to home users, ranging from kids and parents on the web to medical information to whats new in travel.   Plus tips on how to save money now spent on other services by accessing free Internet sites.

CUSTOMER SUPPORT

If you need help using your MindQ product, or to order more MindQ products, you can speak to a helpful representative by calling the MindQ Technical Support Number (1-703-708-9380).You can also get technical support, as well as information about MindQ Publishing, on the MindQ Publishing World Wide Web Home Page. You can access this home page at URL, http://www.mindq.com/ using the World Wide Web browser of your choice. On the home page, you can register your product and see MindQ's other multimedia technical tutorials.

McAfee VirusScan for Windows

Every month, over 100 new viruses damage data and productivity.   These viruses are unintentionally received through disks, bulletin boards, E-mail, the Internet and networks. World-proven solutions from McAfee Inc. consistently detect over 96% of more than 5,000 known viruses maintained by independent testing labs.

McAfee, Inc.
2710 Walsh Avenue
Santa Clara, CA 95051-0963

Phone: (408) 988-3832
                Monday - Friday 6:00am - 5:00pm (Pacific)

FAX: (408) 970-9727
BBS: (408) 988-4004

CompuServe: GO MCAFEE
America Online: keyword MCAFEE
Microsoft Network: GO MCAFEE

World-Wide Web: http://www.mcafee.com

Practical Technical Support

Practical Peripherals
P.O. Box 921789
Norcross, Georgia 30092-7789

Technical Support - US

Monday - Friday 8:00am to 6:00pm Eastern
Saturday - Sunday 9:00am to 6:00pm Eastern
Phone: (770) 840-9966
FAX: (770) 734-4601

Technical Support - Canada

Monday - Friday 8:00am to 6:00pm Eastern
Saturday - Sunday 9:00am to 6:00pm Eastern
(905) 472-1999

Practical BBS: (770) 734-4600
CompuServe: GO PPIFORUM
America Online: Keyword PPI

FTP: ftp.practinet.com
Telnet: bbs.practinet.com
Internet: support@practinet.com

MindQ Customer Support

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